# -\*- coding: utf-8 -\*-

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# To rerun this code, enter the directory of the MSFT transcript below. # Make sure to use "/" not "\" to set your directory in Python. directory="C:/Lehre/VHB\_2020/"

# Open the txt file using open()
# Enter the filename, specify whether to read ("r") or write ("w") the file,
# and set the encoding.
conference\_call\_file=open(directory+"MSFT\_2020Q2\_Call\_Transcript.txt","r",encoding="utf-8")
# The previous command only creates a reference to the txt file.
# To read the actual content/text of the file, you have to use the .read() command
conference\_call\_text=conference\_call\_file.read()

# Now you should find the new variable "conference\_call\_text" in your "Variable Explorer" # To check whether opening the file worked properly, you can print the content. print(conference\_call\_text)

# The LMD words are all in upper case. Does this create a problem?
# Example:
test\_text="MSFT reported good earnings."
print("How often is the word 'good' in the test text?")
frequency\_of\_good=test\_text.count("good")
print(frequency\_of\_good)
print("How often is the word 'GOOD' in the test text?")
frequency\_of\_GOOD=test\_text.count("GOOD")
print(frequency of GOOD)

# -> we have to use a consistent format. For example, change both the original text # and the word list to lower case. conference\_call\_text\_lower\_case=conference\_call\_text.lower() word\_list\_text=word\_list\_text.lower()

# So far, all negative words are in a single text/variable. However, we need # them to be in separate variables so that we can count how often each negative

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# word appears in the text.
# Idea: count negative word 1, count negative words 2, ..., count negative word N.
# Lists are a type of Python objects that are very useful for this purpose.
# To get the list of negative words we can split the text by line, as
# every line contains exactly one negative word.
# To split by line, use the split() command. "\n" is the code for line breaks.
negative words=word list text.split('\n')
print("\nBelow you see the list of negative words.")
print(negative words)
print("\setminusn\setminusn") # creates empty lines to better structure the output window.
# Now, the negative words are separate list elements (see also Variable Explorer).
# How to work with the list?
print("The first negative word is "+negative_words[0])
print("The second negative word is "+negative_words[1])
print("The third negative word is "+negative_words[2])
print("The fourth negative word is "+negative_words[3])
print("The last negative word is "+negative words[2354])
# The list has 2355 elements (as shown in the Variable Explorer).
# However, as counting starts at 0, the last element is number 2354.
# the following command would raise an error because there is no element 2355.
# print("The last negative word is "+negative words[2355])
# How is the list helpful?
\# -> we can write a loop from 0 to 2354 to automatically count the frequencies
# of the negative words.
print("\nFirst example\n")
test_text="Due to the Corona virus the firm had to abandon its operations."
# The first negative word is abadon -> count how often we find abadon in the text.
frequency of abandon=test text.count(negative words[0])
print("\nThe negative word "+negative_words[0]+" is found "+str(frequency_of_abandon))
# Now count many negative words.
# In this example we use a while loop
print("\nFirst example - using a loop\n")
i=0
while i<=3:
    print("The negative word number "+str(i)+" is "+negative_words[i])
    # count the frequency of negative word i.
    frequency_of_negative_word=test_text.count(negative_words[i])
    # print the result.
    print("In the test text "+negative_words[i]+" is found "\
    +str(frequency of negative word)+" times.")
    # continue with the next negative word
    i=i+1
# -> So far, the result looks okay.
# Consider a second example
print("\nSecond example\n")
test_text="Due to the Corona virus the firm had to abandon its operations. "\
+"This abandonment hurts earnings."
print("Now, our test text is:\n"+test text)
i=0
while i<=3:
    print("The negative word number "+str(i)+" is "+negative_words[i])
    frequency of negative word=test text.count(negative words[i])
    print("In the test text "+negative words[i]+" is found "\
    +str(frequency_of_negative_word)+" times.")
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# continue with the next negative word
    i=i+1
# PROBLEM: abandon is counted twice!!!
# Why? Because "abandon" is part of ABADONment.
# How to solve this problem?
# -> Split test text into a list of individual words.
# How does splitting into words work?
# -> use so called "word boundaries"
# In Python syntax a word boundary is "\W".
# Symbols like ".", "?", " ", and "\n" are all word boundaries.
# There can be multiple word boundaries in a row. In our example "operations. This"
# -> there is the "." and the " "
# -> require not exactly 1 but at least 1 word boundary -> "\W{1,}"
# i.e. we split the text by one or more word boundaries.
# Word boundaries are part of so called Regular Expressions.
# -> import the Python module for Regular Expressions.
import re
# Split the test text into words
test_words=re.split("\W{1,}",test_text)
print("\nThe words of our test_text are:")
print(test words)
# Does using the list help in getting the word count right?
print("\nSecond example - second try\n")
i=0
while i<=3:
    print("The negative word number "+str(i)+" is "+negative_words[i])
    # now use test_words not test_text.
    frequency_of_negative_word=test_words.count(negative_words[i])
    print("In the test text "+negative_words[i]+" is found "\
    +str(frequency of negative word)+" times.")
    # continue with the next negative word
    i=i+1
# Yes, this approach works!
# 3. How to count (negative) words? Applied to MSFT's call
# the list of negative words is ready.
# We need to split MSFT's text into words
# Like before, use at least one word boundary "\W{1,}" to split.
conference call words=re.split("\[\], conference call text lower case)
print(conference_call_words)
# We want to count the number of negative words in total.
negative word count=0
# Use the while loop but now from 0 to 2354 (=number of negative words).
i=0
while i<=2354:</pre>
    # Determine the frequency of negative word i.
    frequency of negative word=conference call words.count(negative words[i])
    # add it to the total number of negative words in the text.
    negative word count=negative word count+frequency of negative word
    # continue with the next negative word.
    i=i+1
print("\nThe earnings conference call contains "+str(negative word count)\
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+" negative words in total.\n")
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## word\_count=len(conference\_call\_words)

## print("The earnings conference call contains "+str(word\_count)+" words in total.\n")

percentage\_of\_negative\_words=negative\_word\_count/word\_count\*100

print("The earnings conference call contains "+str(percentage\_of\_negative\_words)\
+"% negative words.\n")

# To use Counters you have to import the "collections" package. import collections

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# Example
word_list_example=["good","bad","earnings","bad","good","bad"]
print("\nThe list in our example is:\n")
print(word_list_example)
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# Add the words to our counter
word\_list\_example\_counter=collections.Counter(word\_list\_example)
print("\nThe resulting counter in our example is:")
print(word\_list\_example\_counter)

# Apply the counter to MSFT's earnings call. conference\_call\_counter=collections.Counter(conference\_call\_words)

# Get the 30 most frequent words
top\_30\_words=conference\_call\_counter.most\_common(30)

# Print the top 30 words
print("\nThe 30 most frequent words in MSFT's conference call are")
print(top\_30\_words)

# As before, we use a while loop.

# We know that there are 8348 words in the transcript. # Numbering in Python starts at 0 -> Loops ends at i<=8347</pre> i=0 while i<=8347:</pre> # Check whether word i of the text is a negative word. if conference\_call\_words[i] in negative\_words: negative conference call words.append(conference call words[i]) # continue with the next word of the text. i=i+1 # Consistency check # From our counting of negative words, we know that there are 54 negative # words in the text. # Consequently, the list negative\_conference\_call\_words should have 54 elements. length\_negative\_call\_words=len(negative\_conference\_call\_words) print("\nThe list negative\_conference\_call\_words has "+\ str(length\_negative\_call\_words)+" elements.\n") # -> consistent. # What are the most frequent negative words? # -> apply the Counter commands from Step 5. conference\_call\_negative\_counter=collections.Counter(negative\_conference\_call\_words) # Get the 30 most frequent negative words. top 30 negative words=conference call negative counter.most common(30) # Print the top 30 negative words. print("\nThe 30 most negative frequent words in MSFT's conference call are") print(top 30 negative words) # Question is by far the most frequent negative words (29 instances). # While question may be negative in an annual report, it is unlikely to be # a negative word in an earnings call ("Next guestion, please."). *# CONCLUSION:* # check the most frequent tone words? Do they make economically sense? # If not, adjust the word list. # 7. What should be done before running a textual analysis? # Cleaning/editing of the texts. # We do these operations on the text containing lower and upper case letters # to be better able to compare the edited and unedited version. *# 1. delete the document header* # Microsoft FY20 Second Quarter Earnings Conference Call # Michael Spencer, Satya Nadella, Amy Hood # Wednesday, January 29, 2020 # Search for the last line of the document header match\_document\_header=re.search("Wednesday, January 29, 2020", conference\_call\_text) # get the position of this text within the text end coordinate document header=match document header.end() # keep the text after the header conference\_call\_text\_edited=conference\_call\_text[end\_coordinate\_document\_header:] # 2. delete the document footer, i.e. the "END" at the end of the document # Search for the line of "END" match document end=re.search("\nEND\n",conference call text edited)

*# get the position of "END" within the text* 

start\_coordinate\_document\_end=match\_document\_end.start()
# isolate the text before the "END"
conference\_call\_text\_edited=conference\_call\_text\_edited[:start\_coordinate\_document\_end]

*#* 3. Delete operator statements

# operator statement lines start with "OPERATOR: "

*#* These are only single-line statements. We can use a Regex searching for

# "OPERATOR: " at the beginning and a line break "\n" at the end of the line.

# Between the beginning of the line and the end of the line, there can be any character.

# Any character means letters, numbers, smybols, whitespaces but not a line break.

# "." is the Regex symbol for any character.

# ".{1,}" means that one or more letter, number, smybols can be between the

# beginning of the line and the line break at the end.

# We replace the operator text line by an empty line ("\n")

conference\_call\_text\_edited=re.sub("\nOPERATOR: .{1,}\n","\n",conference\_call\_text\_edited)

# To compare the original text to the edited version, we create a second txt file. conference\_call\_file\_output=open(directory+"MSFT\_2020Q2\_Call\_Transcript\_edited.txt",\ "w",encoding="utf-8") # write the text to the output file.

conference\_call\_file\_output.write(conference\_call\_text\_edited)
# close the output file to write it to your hard drive.
conference\_call\_file\_output.close()

# Now, you can open the original and the edited file and compare the two
# in Notepad++ using the "compare" plugin (see Slides).