Counselling and Support Services
Date: 31.12.2017

Goethe University Frankfurt, the City of Frankfurt and independent counselling centres all offer support and confidential advice. They can also mediate contacts to suitable legal advisors and psychological counsellors, if required. Goethe University Frankfurt works together with counselling centres that are specialised in the area of sexual harassment.

If you find yourself in a threatening situation, please call the police: 110

Medizinische Soforthilfe bei Vergewaltigung (Immediate Medical Aid for Rape Victims)
Provides access to the best medical aid after a rape – regardless of whether it is reported or not.
A list of clinics in Frankfurt can be found under: http://www.soforthilfe-nach-vergewaltigung.de

If you witness an assault or are yourself assaulted, please report it to the Gender Equality Representative.

Services at Goethe University Frankfurt

Gender Equality Representative of Goethe University Frankfurt
Dr. Anja Wolde
Westend Campus | PA Building | Room 3.P29 | Theodor-W.-Adorno-Platz 1 |
60629 Frankfurt | Tel.: 069/ 798-12979 |
Email: wolde@em.uni-frankfurt.de ; annemarie.eifler@em.uni-frankfurt.de
Appointments by arrangement

The Gender Equality Representative is the first port of call and provides initial counselling for individuals who have experienced sexualised discrimination or violence. She also helps them to find suitable counselling and support as well as assisting the University in the implementation of measures to protect against sexualised violence.

Anti-Discrimination Office
Antje Biertümpel (currently on parental leave), Dr. Isabelle Ihring (proxy)
Westend Campus | PA Building | Room 3.P27 | Theodor-W.-Adorno-Platz 1 | 60323 Frankfurt | Tel.: 069/ 798-18567
Email: ihring@em.uni-frankfurt.de
Appointments by arrangement
The Anti-Discrimination Office offers confidential advice for students and staff who have experienced discrimination and, if requested, puts them in touch with and/or accompanies them to counselling centres and self-help organisations.

**Faculties**
The Equal Opportunities Representatives in the individual faculties are a low-threshold contact point for discriminated persons. The current list of Equal Opportunities Representatives can be found on the website of the Equal Opportunities Office: www.gleichstellung.uni-frankfurt.de

**Other services at Goethe University Frankfurt**

**For students**

Psychotherapy Counselling Office for Students
Social Centre | New Canteen | Bockenheimer Landstr. 133 | 5th floor
Tel.: 069/798-22964 Email: lovasz@em.uni-frankfurt.de

Psychosocial Counselling Service of Frankfurt Student Services
Advice Centre | Auditorium Complex | Westend Campus
Theodor-W.-Adorno-Platz 5
Tel.: 069/ 798-34905
Email: psychosozialberatung@studentenwerkfrankfurt.de
Tuesdays and Thursdays from 15:00 to 17:00 (no appointment necessary)

Nightline Frankfurt
Tel.: 069 / 798-17238 | Website: http://nightlineffm.com/
Mondays, Wednesdays and Fridays from 20:00 to 24:00
Target group: By students for students
Counselling service: Anonymous hotline

Psychosocial Counselling for Women* Lesbian Gay Bisexual Trans* Inter* Queer Persons
Every Thursday from 15:00 to 18:00 (no appointment necessary) in the Feminist Lounge, PEG 2G 215. Email: aflr@riseup.net
Target group: Persons who have experienced racism or are affected by discrimination on the grounds of their gender identity, sexual orientation, migration background or chosen form of relationship. Counselling is directed at persons affected by structural, mental and physical violence, who feel ostracised or cannot identify with hegemonic social norms.

Ombudsman of Goethe University Frankfurt
Professor Jürgen Bereiter-Hahn
Email: ombudsmann@uni-frankfurt.de | Tel.: 069/798-32256
Office hours: Tuesdays 13:00-14:00 and by arrangement (please get in touch by email first)
Seminar Pavilion, Room 1.015 | Stralsunder Straße 36 | 60323 Frankfurt

For staff

Staff Council
Gerti Dornseif
Seminar Building | Room 05.110 | Max-Horkheimer-Str. 4 | 60323 Frankfurt
Tel.: 069/798-17242 | Email: dornseif@em.uni-frankfurt.de

Psychological Counselling for Staff
Margarete Szpilok | Bockenheim Campus | Juridicum (Law Building) | 60325 Frankfurt
Tel.: 069/798-23662 | Email: szpilok@em.uni-frankfurt.de

Complaints Office (in accordance with the General Equal Treatment Act)
Antje Biertümpel (currently on parental leave), Dr. Isabelle Ihring (proxy)
Westend Campus | PA Building | Room 3.P27 | Theodor-W.-Adorno-Platz 1 | 60323 Frankfurt | Tel.: 069/798-18567
Email: ihring@em.uni-frankfurt.de
Appointments by arrangement

Counselling services in Frankfurt

Frauen helfen Frauen e.V.
Berger Straße 31-33 | 60316 Frankfurt am Main | Tel.: 069/489 86552
Further information: http://frauen-helfen-frauen-ffm.de/
Target group: Women and children affected by domestic violence
Counselling services: Information and support in cases of domestic violence, advice on maintenance and subsistence following divorce or separation, information on rights and legal procedures

Beratungsstelle Frauennotruf
Kasseler Straße 1a | 60486 Frankfurt am Main
Tel.: 069/70 94 94
Further information: http://www.frauennotruf-frankfurt.de/
Target group: Women and girls who experience or have experienced sexualised violence; associated persons
Counselling services: Comprehensive advice for women and girls threatened or affected by sexualised, physical and digital violence; support in crisis situations; help with coping and finding solutions

Informationszentrum für Männerfragen e.V. (Information Centre for Men)
Sandweg 49 | 60316 Frankfurt am Main
Tel.: 069/4950446
Email: infozentrum@maennerfragen.de
Further information: http://www.maennerfragen.de/index.html

Mobbingkontaktstelle (Contact Point for Victims of Bullying or Harassment)
Tel.: 069/830077-128 and 069/830077-129
Tuesdays and Thursdays 17:00 to 19:00
Further information: http://www.mobbing-frankfurt.de
Target group: Free hotline for persons affected by bullying or harassment
Counselling services: First steps to finding solutions; discussion groups for victims of bullying or harassment

Wildwasser e.V.
Böttgerstr. 22 | 60389 Frankfurt am Main | Tel.: 069/9550-2910
Telephone hotline: Mon, Wed: 11:00-13:00, Thu: 15:00-18:00
Further information: http://www.wildwasser-frankfurt.de
Target group: Girls 14+ and women who have experienced or are experiencing sexual assault or sexual violence, relatives and persons of trust
Counselling services: Telephone hotline and personal advice, self-help groups

Mädchenhaus Frankfurt
Online counselling
Further information: http://www.fem-onlineberatung.de
Counselling services: Exchange, information and online counselling
Target group: Girls and young women

Equal Opportunities Officer of the Frankfurt Police
Silke Nowakowsky
Tel.: 069/755-81300
Email: Gleichstellungsbeauftragte.PPFFM@Polizei.Hessen.de
Counselling services: Anonymous advice for counsellors in cases of sexualised violence

Frankfurt Criminal Police, K13
Frankfurt Police Headquarters
Adickesallee 70 | 60322 Frankfurt am Main
Tel.: 069/755 53111 or 069/755 51309
Email: k13.pffm@polizei.hessen.de
Counselling services: Advice on/reporting of offences against sexual self-determination

Frauenverein für Selbstverteidigung
Baumweg 10 (rear building) | 60316 Frankfurt am Main
Tel.: 069/741 1419
Email: frauenverein@wendo-frankfurt.de
Further information: http://www.wendo-frankfurt.de/

Weisser Ring
Nationwide Victim Hotline: 116 006
Hessen Office | Hedernheimer Landstraße 56
Tel.: 06196/969698-0
Email: lbhessen@weisser-ring.de
Further information: frankfurt-ost.hessen.weisser-ring.de
Target group: Victims of crime and violence
Counselling services: Telephone counselling, on-site advice

Who else?

Helpline of the Federal Anti-Discrimination Agency
Tel.: 0800 116016
Target group: Victims of sexual violence; counsellors and helpers
Counselling services: Advice via chat (12:00 to 20:00 without prior appointment),
chat by appointment, advice for hearing impaired persons, advice in 15 languages